

Privacy Policy - Website

This website collects the navigation data and the data provided directly by the users.

1. Data Controller

The controller of the personal data collected through the www.gridspertise.com website ("**Website**") is Gridspertise S.r.l., with its registered office in Via Ombrone 2, 00198 Rome, Italy VAT no. 15844561009, tax no. 16073691004 ("**Gridspertise**").

2. Data Protection Officer

Gridspertise has appointed a Data Protection Officer (DPO) who can be contacted at the following e-mail address: dpo@gridspertise.com.

3. Personal Data Processed

Gridspertise will process the personal data provided or legitimately collected through the website, including the following categories of data:

Browsing data: during the course of their normal functioning, the IT and telecommunications systems, as well as the software processes that ensure the proper functioning of the website, collect certain data: the access date and time, the pages visited, the selected language, the IP address used to access the Internet, etc. The transmission of such data is implicit in the use of web communication protocols or is useful for the improved management and optimization of the data and the website.

Identification and contact details: first name, last name, e-mail address, telephone number, the content of the message sent by the user and any other personal data you may have provided during your communications with Gridspertise. We may ask the job position of the reference contact of the company interested in the Gridspertise's business to best address the requests on the basis of the company's organization.

4. Purposes and legal basis of processing

The following table lists the purposes for which the personal data will be collected and processed by Gridspertise, as well as the legal basis of processing. Information about **cookies** is available in the section containing our [cookie policy](#).

Purposes	Legal Basis
Allow the use of all the features of the website and check its correct functioning	Performance of a contract
Reply to questions or process users' requests, for example those submitted compiling the forms available on the website	Performance of a contract

Purposes	Legal Basis
Send newsletter containing industry news regarding the sector in which Gridspertise operates	Consent
Perform market researches and send commercial communications of Gridspertise's products and services, also through automatic means (ex. e-mails)	Consent
Conduct surveys concerning Gridspertise's business	Legitimate Interests
Send invitations to events, projects or initiatives organized or participated by Gridspertise	Legitimate Interests
To ascertain responsibility in the event of computer crimes detrimental to the website; detection, prevention, mitigation, or verification of fraudulent or illegal activities in connection with the services provided by the website	Legitimate Interests

The provision of personal data is voluntary for the pursuit of additional purposes, and the failure to provide your consent in relation to them will have no consequences (ex. on the business relationship with the client).

It is always possible to object to the communications regarding events, surveys, newsletters and other informative or commercial content, by sending a request to the contact details available in the section "Data subjects' rights" of this privacy notice.

5. Recipients of data

Your personal data may be made available to:

- a) To subjects which shall receive such data on the basis of the regulation in force;
- b) to employees and contractors of other companies or other subjects which carry out outsourcing activities on behalf of Gridspertise (ex. management of the website, processing of the data collected through the website, etc.), in their capacity as data Processors.

6. Data transfers

Your personal data will be processed and stored within the European Union. The same data may be processed in countries outside the European Union, provided that an adequate level of protection is guaranteed, recognized by a specific adequacy decision of the European Commission.

Any transfers of Personal Data to non-EU countries, in the absence of a European Commission adequacy decision, will only be possible if data Controllers and data Processors involved provide adequate guarantees of contractual nature, including Binding Corporate Rules and Standard Contractual Clauses.

The transfer of your personal data to third countries outside the European Union, in the absence of an adequacy decision or other appropriate measures as described above, will be made only if you have explicitly consented to it or in the cases provided for by the applicable data protection law and will be processed in your interest. In these cases, we inform you that, although Gridspertise adopts measures common to all the countries in which it operates, the transfer of your personal data may be exposed to risks related to the peculiarities of local legislation regarding the processing of personal data.

7. Data retention period

The personal data processed for the above-mentioned purposes will be retained in compliance with the principles of proportionality and necessity and deleted or anonymized after the retention period. For example, the navigation data such as the IP address will be processed for the duration of your navigation session and can be retained for few days in order to ascertain any liability in case of unlawful use of the website. For more information about cookies, you can consult our cookie policy.

In case your consent is required for any processing, the related data will be stored until the fulfillment of the purposes of processing, or until the withdrawal of the consent.

8. Data subject rights

Pursuant to the data protection law, you have the following rights on your personal data:

- a) to request access and a copy of your data
- b) to request rectification
- c) to request erasure
- d) to obtain restriction of processing
- e) to object to the processing
- f) to receive the personal data in a structured, commonly used, and machine-readable format

Some rights may not apply in relation to the specific processing. In any case, you have the right, at any time, to object to the processing of your personal data for the purpose of pursuing Gridspertise's legitimate interests. In this case, the processing will be stopped, except where Gridspertise's legitimate interests prevail on the interests of the data subject.

To exercise your rights, or withdraw any consent given for the processing of personal data, you can write an e-mail to dpo@gridspertise.com specifying in the subject of the request "Gridspertise – Data subject's rights".

Right to lodge a complaint

It is your right to submit a complaint to the competent data protection Authority, which in Italy is the Garante per la Protezione dei Dati Personali. For more information you can visit the Authority's website at the following address: <https://www.garanteprivacy.it/>.